



PRES-SCRIPTIONS

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2008 Board of Directors

Elected Officers

Chair—Maggie Batsel
 Chair Elect—Carol Aragon
 Secretary –Peggy Broersma
 Treasurer –Sally Koffman
 Asst. Treasurer–Dick Rogers

Facility Coordinators

Hospice–Toni Fine
 Kaseman–Marge Bowers
 Los Lunas–Carmella Gaskins
 Main–Mary Fontaine
 Northside –Rita Carpenter
 Rio Rancho–Gale Mathis

Committees

Care Fund
 Joanne Martinico
 Co-Historians
 Nancy Rogers & Diane Baker

Prescriptions is the publication of Presbyterian Healthcare Services, Volunteer Services Dept.
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NOTES FROM THE CHAIR BY MAGGIE BATSEL

A good day to one and all. With the New Year, comes a new Chairman of the Volunteer Board that would be meMaggie Batsel. If you are wondering just what (?) the Volunteer Board is all about, let me speak to that.

The Board is comprised of Facility Coordinators who represent YOU. Each Facility has a representative (see the column to the left) I encourage you to locate yours, and get to know her. If you have questions, this is the person to ask.

One of the tasks of the Board is to

determine allocations of the funds generated by the Gift Shops. Check page 5 for this.

Throughout the year, we support all sorts of projects, i.e., Daffodil Days, the Volunteer Fair, Mrs. Van’s Tea, the State Convention of Volunteers, CareFund Committee etc. All Board Members are required to also be a volunteer, so each of them has a volunteer job somewhere in our system.

You will see us everywhere. I am looking forward to 2009, and I hope you are also. I think we’ll have a great year

**FROM THE DIRECTOR’S DESK
 GARY MARSJANIK**

I’d like to take the opportunity in this month’s newsletter to welcome all our new volunteers to Presbyterian. I’ve had the pleasure to meet most of you, (although I doubt I remember all your names), and find that, in most cases, the qualities we look for in a volunteer have not diminished over time. The same caring attitude and eagerness to give back to your community, that is also demonstrated by our seasoned volunteers, is very evident.

I would like to invite those individuals who are new to volunteering to explore all the possibilities that are available with Presbyterian Volunteer Services

Whether it’s serving on our Volunteer Board of Directors or helping with a special project outside your normal work assignment (Daffodil Days, which is fast approaching, comes to mind), we are here to help you achieve your personal goals as a volunteer. Please speak to your volunteer manager, or me, if there is anything we can do to enrich your volunteer experience. I’m looking forward to a great year for volunteer services and we can only achieve our goals with your help.

Thank you for all you do.



Calendar of Events

February 18
Los Lunas Sewing Mtg.
February 25
Kaseman Council Mtg.
1:00-2:00
PKH Pinon Room
March 11
HIPAA Workshop
1:30-2:30
PN Cafeteria
March 10-14
Daffodil Days
March 17
Board Meeting
10:00-11:30
PKH Conf. Room B
March 17
HIPAA Workshop
2:30-3:30
RRMC 2nd flr. Conf. Rm
March 18
HIPAA Workshop
10:30-11:30
Los Lunas
March 25
Kaseman Council Mtg.
1:00-2:00
PKH Pinon Room

THANK YOU FROM VOLUNTEER SERVICES STAFF

During the Fall of the year, while **Belinda Dahle** was on maternity leave, we were very fortunate to have the help of **LouAnna Peters**. LouAnna came in to train with Belinda . LouAnna asked questions, took notes and learned all she could before Belinda left and she was on her own.

the wheels from falling off”, but she did far more than that. She did an outstanding job. Always calm, always cheerful and always helpful.

LouAnna, we can't thank you enough.



She says she was there “to keep



Mary Fontaine, SJ Sanchez and Louanna Peters

Mrs. Van's Tea Set



Pat Shipley



Presbyterian Main

(continued)

250 hours

Tim York
Zane Kuder

500 hours

Robert Campbell
Esther Reynolds

Northside

19,000 hours

Dorothy Berget

Rio Rancho Med. Ctr.

50 hours

Barbara Sanders

Total hours in Dec.

6,434.5

Total hours in 2008

77,983

CARE FUND

BY JOANNE MARTINICO

The Presbyterian CareFund Program provides financial assistance from the Presbyterian Healthcare Foundation for qualified Presbyterian employees, retirees or volunteers who experience an emergency or catastrophic financial hardship.

The budget for 2009 is \$140,000.00 which does not include donations.

The CareFund Committee met Jan. 12 and approved the following allocations:

Seven request for PTO hours - \$11,680.66
Two requests for financial assistance—\$3,393.25

The committee gave approval for the Chair to purchase \$3,000.00 in food and as coupons.

HOSPICE

TONI FINE

The volunteers in this program give their time either on the Hospice unit itself, or in the homes of Hospice patients.

In the hospital, volunteers can help with administrative needs and can also work with patients on the unit. Volunteers, with staff supervision, can assist with bathing, feeding or simply offering companionship.

In the homes, volunteers relieve the caregiver for up to 3-hours/week, so the caregiver can rest, shop etc. The patient visits with a new friend, and the

caregiver receives much needed time.

Volunteers also work on projects related to the Hospice program: Daffodil Days, Christmas Memorial Tree or the Five Wishes Program. The “fill in the blanks” presentation helps individuals articulate exactly who they want to make life/death decisions for them, what those decisions are, and the amount or kind of comfort they would appreciate. These five wishes can become a legal document in New Mexico.

Another program in the early stages is the Eleventh Hour Volunteer. With training, volunteers will be available as “companions” for anyone who has been identified as someone who would otherwise die alone.

MAIN HOSPITAL— MARY FONTAINE

Mrs. Van’s Tea, on Dec. 23, 2008, was a big success. Visitors and staff stopped by for yummy cookies and punch and then stopped to see the two beautiful tea sets that were used by Mrs. Van for many years. The catering staff did a lovely job setting up the punch and cookies and fantastic decorations. Volunteers also set up a TV so people could watch the short video on Mrs. Van. It was quite festive and popular. Thanks to ALL the volunteers who made it such a success.
(see photos on page 2)

The Thank You Reception for Target was held on Nov 6th, 2008, Our first two **Goodnight Moon** books were given out to twin boys, Johnny & Roman. Mom is bilingual, so she received one in Spanish and the other in English. She was very pleased to have these books for her twins. We were pleased that Dianne Carlton, the local representative from Target, was present so we could thank her in person for Target’s support of this project. Each month, about 50 **Goodnight Moon** books will be given to infants and their families in the NICU area.

NORTHSIDE— Rita Carpenter

I wish the 2009 Board of Directors a successful year, especially for our Chairman, **Maggie Batsel**.

At the Eye Center, we welcome **John Bracale**, our new Monday volunteer.

Julie Naro, who volunteers at the Healthplex has a book called

“Volunteers, Always Caring, Always Sharing.” In it she found the following saying - “There are those who give with joy and that is their reward.”

I wish all those who volunteer on the Northside Campus a happy and healthy New Year.



HOUR AWARDS

Hospice
250 hours
Cirildo Jaso

Gift Shops
50 hours
Vicky Scoby

Healthplex & Aquatics

50 hours
Tatsuki Hewson
250 hours
Yolanda Viramontes
Gale Mueller

Presbyterian Kaseman

50 hours
Sandy Coyle
Diane Buchanan
Enola Burnham
Nils Coleman
Bonnie Scott

250 hours
Cheryl Garcia
500 hours
Wayne Webster
Patricia Kauffman

1000 hours
Tola Wiegand

PMG Los Lunas

50 hours
Toni McDonald
Sheree Garcia

Presbyterian Main

50 hours
Wayne Davis
Jonathan Parras
Christine Swanson
Stephanie Briones
Liana Casuse
Dennis Dominguez
Cristina Hernandez
Tom Justus
Clara Matuszak
Addie Prochnow
Seena Vigil

VOLUNTEER OPPORTUNITIES

Gift Shops

Northside PAC

Hospice

In-home Barber/Beautician

Kaseman

Mail Cart Skilled Nursing Subs at Med. Bldg.

Rio Rancho

Emergency Room Pediatrics

RIO RANCHO MEDICAL CENTER

GALE MATHIS

Happy New Year to all of our volunteers and their families.

Welcome to our new volunteers:

Helen Cox, Int. Med., **Mary Raymond** and **Katie Hassi**, Emergency Room

We wish **Marty Martlock** (Int. Med) a speedy recovery from his surgery. Get well soon, Marty.

RRMC is testing a new Self Check-in kiosk. So far, people seem reluctant to use it. Once all the bugs are out, we think it will be a wonderful tool to speed up the check in process.

We have some changes for 2009. Jane Neus will now process the time cards monthly. Also, the volunteers

have a new office up on the 2nd floor in Internal Medicine. It's a very nice space.

There is a correction to the Dec. Prescriptions. **Dick Rogers** is not transferring from Int. Med. He will be doing both jobs, Internal Medicine and Emergency Room. Thank you, Dick.

Please be a Recruit-a-Buddy!

If you know potential volunteers, please refer them to one of the following:

- Karen Davis 823-8821
- Melinda Dawe 291-2890
- Michele Gomez 923-5161
- Lorrie Griego 291-2098
- SJ Sanchez 841-1869

KASEMAN—MARGE BOWERS

Thanks to **Diana Jones, Louise Rudow and Lois Suddath** for their work on Mrs. Van's Tea. This is always a special event at Kaseman.

Congratulations to **Bill & Marge Bowers** on their 50th wedding anniversary. The celebration in California included family

and members of their wedding party.

New signage is up at the Kaseman Med. Bldg. The PMG says Medical Group under the Presbyterian sign. This is helping the patients to find the correct building.

The annual "Thank You" brunch for the Recovery

Room volunteers was held in December. The Recovery Room nurses provided food and Thank You gifts. The volunteers really appreciated this special day.

We have 3 volunteers on medical leave and send good thoughts during their recovery. **Carol Aragon, Kay Houck and Faith Mayfarth**. Get well soon, you are missed.

The following volunteers have been honored by receiving a CATCH ME!

- Bill Bowers—PKH**
- Lois Suddath—PKH**
- Mary Fontaine—PH**
- LouAnna Peters—PH**

THANK YOU FOR DOING A GREAT JOB!

DAFFODIL DAYS

Here it is almost spring and Daffodil Days sales are right around the corner.

You will soon be receiving (or may already have received) packets from the Foundation asking you to volunteer or to sponsor the effort by purchasing daffodils.

This very popular Fund Raiser benefits Homecare and Hospice.

This year celebrates our 25th year of Daffodil Sales. Prep days are March 10-12. The sales dates will be March 13-14, 2009.

We hope all of you will be able to participate in some way, either by giving your time or by buying a beautiful, daffodil bouquet.

- Bunch of 10—\$6.00
- Regular arrangements—\$15.00
- Limited quantity of 25th anniversary bouquets—\$25.00

VOLUNTEER SERVICES BOARD APPROVES ALLOCATIONS

Every year, the Foundation receives requests for special services that are not funded through the regular budgetary requests. Volunteer Services is able to fund, through revenue from our Gift Shops, Baby Fotos and LIFELINE, approximately 25-30K/year.

The Allocation Committee reviews these requests and bundles several options together to total approximately 25K. The Volunteer Services Board then votes on the package they feel is best.

This year, our board has approved the following allocations.

Allocations approved by 2008 Board
 \$1,500—Diabetes Class Scholarship
 \$5,000—NIC-specialized car seats for premature infants.

\$3,995—Family Birthing Center—scale & cart
 \$1,100—Cardiac Program—two heart models
 \$5,000 Nursing—coloring books & crayons for ER
 \$6,000—Patient Chairs—GI Lab
 \$5,000—Bringing Up Baby - Art supplies

Additional 2008 Allocations

\$10,000—Volunteer Services Endowment in the name of past chairman, Diana Jones.
 \$60,000 additional to the Volunteer Services Endowment.
 \$15,000—Care Fund (see article on page 2)
 \$6,000—Agnes Adams Nursing Scholarships
 \$212,405—Presbyterian Healthcare Services.

We are honored to be able to fund these very worthwhile requests. These touches make our hospital a better place and gives Volunteer Services the chance to make a difference.

From the Foundation

Ashley Lawrence

The purpose of the Presbyterian Healthcare Foundation is to make a difference through a variety of annual events and giving programs, including estate planning services, special events and volunteer services. The Foundation brings the community together to raise funds to support volunteer services, chaplaincy services, clinical education, training, technology and equipment purchases that continually improve the quality of care provided by Presbyterian.

For information on how to give to the Presbyterian Healthcare Foundation, please contact Ashley Lawrence, 724-6574 or come by the Foundation Office located in the main campus next to Subway.



HIPAA TIME IS COMING!

Don't forget that every March we all must retake our HIPAA's.

Watch the mail for your copy.
 They are due by March 31, 2009

There will be workshops on

March 11—1:30-2:30

Northside Cafeteria

March 17—2:30-3:30

Rio Rancho

March 18—10:30-11:30—Los Lunas

CASTING CALL— Producer

We are looking for a talented, creative person to take charge of a talent show skit.

The show will be 9/16/09 4:30-5:30PM

The skit will be about 5 minutes long.

IDEAS?

Call Maggie Batsel— 299-4091

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Volunteer Services
Presbyterian Healthcare Services

TO OUR READERS

In an effort to save both money and trees, we are looking into the possibility of sending the newsletter to you via email. We feel that many of you may prefer this option. Those of you who prefer a paper copy, will, of course, still be able to receive **Prescriptions** via US mail.

If you would like to receive your newsletter via email, please send your request to bdahle@phs.org.

We expect to be able to make the switch sometime this spring, and will keep you updated on our progress.