What Presbyterian Hospice **Does** Provide and What It **Does Not** Provide

Hospice services are provided by a team of professionals. This team includes your doctor, registered nurses, licensed social workers, home health aides, chaplains, volunteers and bereavement counselors. To help you plan for your family members' care on Hospice, understanding what services are and are not provided can help. Please call **(505) 559-1000** for any additional information.

Presbyterian Medicare/Medicaid Hospice provides: IN THE HOME	NOT Provided under Medicare/Medicaid in the home or on Hospice In Patient Unit
1. **Registered Nurse (RN)**: A specialist in pain/symptom management who will visit as needed for assessment, teaching, nursing care and symptom control support. The frequency of visits will be determined by the needs of the patient.	24-hour custodial care in the home by a nurse or home health aide is not covered.
2. **24-hour on-call RN:** Specialists available for telephone consultation and if indicated, available for unplanned, urgent visits 7 days per week (nights, weekends, holidays).	
3. **Social Services:** The Social Worker is available to offer emotional support, assist with financial concerns and community resources such as hired help. The social worker makes visits as often as necessary.	
4. **Home Health Aide:** Trained personnel who are able to assist the patient with a bath, personal care, and light housekeeping.	
5. **Pastoral Care:** A Chaplain who is non-denominational and offers spiritual support to patients and families.	
6. **Bereavement:** Counselor who offers support to families for one year after the death of the loved one. Includes mailings to help with the grief process.	
7. **Volunteer**: A trained person in the community who assists with day-to-day tasks and provides caregiver relief in the home.	*Volunteers do not provide personal "hands on" care.
8. **Medications** related to the Hospice Diagnosis. Delivery of these medications is provided.	*Medications NOT related to the Hospice Diagnosis.
9. **Medical Equipment** (such as oxygen, bed, wheelchair, bedside commode) and care supplies (gloves, diapers) driven by patient need and terminal diagnosis.	*Adjustable double beds, lifting chairs, motorized wheelchairs or scooters, automobile wheelchair lifts and ramps are not covered.
IN THE HOSPICE INPATIENT UNIT	
10. **In Patient Unit (IPU)** – unique to our Hospice – a 15-bed facility managed by our Hospice team with private rooms and baths, fully furnished kitchen, family room and children's room with TV and games.	* Because the inpatient unit is licensed as a short-stay acute setting, unlimited stay on the Hospice IPU for custodial care is not covered.
a. **Respite** – is a planned 5 day break for patient and caregivers. If a bed is not available, a respite bed will be provided with a local licensed Nursing Home.	
b. **Symptom Control** – an IPU admit with physician approval for observation and treatment of patient symptoms. If a bed is not available on the IPU, a bed in the Presbyterian hospital system or a community healthcare facility (Nursing Home) will be used instead.	**If you have other insurance policies, your Social Worker can research these benefits for you.*