


**Benefit Certification Guide**

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Health Services Care Coordination Department	PHP Pharmacy
<b>Online Requests</b> <a href="https://ds.phs.org/preslogin/index.jsp">https://ds.phs.org/preslogin/index.jsp</a>	<b>Online Requests</b> <a href="https://ds.phs.org/preslogin/index.jsp">https://ds.phs.org/preslogin/index.jsp</a>
<b>Telephone Requests—Option 4</b> (505) 923-5757, option 4 1-888-923-5757, option 4	<b>Telephone Requests—Option 3</b> (505) 923-5757, Option 3 1-888-923-5757, Option 3
<b>Fax Requests</b> (505) 923-5990 1-888-923-5990  <b>Inpatient Services</b> (505) 213-0181  <b>Outpatient Services/DME/Prosthetics/Orthotics</b> (505) 213-0246 (505) 213-0149  <b>Presbyterian Employees</b> (505) 213-0263	<b>Behavioral Health</b> For <b>Salud requests:</b> Call OptumHealth New Mexico at: 1-866-660-7182  For all other requests, contact <b>PHP Behavioral Health</b> (24 hours a day/7 days a week)  <b>Telephone Requests for Behavioral Health</b> (505) 923-5757, select Option 5 1-888-923-5757, select Option 5  <b>Fax Requests for Behavioral Health</b> (505) 923-5488
<b>CMS Cigna DME MAC Criteria</b>  Local Coverage Determinations ...	<b>PHP Medical Policy Manual</b> <a href="http://www.phs.org/phs/healthplans/providers/healthservices/Medical/index.htm">http://www.phs.org/phs/healthplans/providers/healthservices/Medical/index.htm</a>
<p><b>Disclaimers:</b>                      Coverage determinations and payment of claims continue to be dependent upon eligibility, covered benefits, provider contracts and correct coding/billing practices.</p> <p>This Benefit Certification Guide does not indicate coverage of benefits. Coverage is determined by the member's benefit plan. For specific benefits, exclusions, and copays, refer to the specific Group Subscriber Agreement (GSA), Evidence of Coverage, or Summary Plan Description (SPD).</p>	

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Out-of-plan, Out-of-network	<p>a. <b>Benefit Certification is not required for emergent and urgently needed services, or dialysis and non-emergent medically necessary ambulance services:</b></p> <p>b. <b>If Benefit Certification is required for In-Network services, then Benefit Certification is required for Out-of-network services.</b></p>	All codes
<b>Advanced Imaging Ordering Program (HealthHelp)</b>	<b>Contact HealthHelp</b> <b>Telephone: 1-888-318-0280</b> <b>Fax: 1-888-717-9655</b> <a href="https://ds.phs.org/preslogin/index.jsp">https://ds.phs.org/preslogin/index.jsp</a>	<b>CAT, CTA, CTC (Virtual Colonoscopy), MRI, MRA, PET Scans</b>
Bariatric Services/Surgery	<b>Includes consults, office visits, diagnostic services, and surgical procedures including Lap Band adjustments. MPM 2.8</b>	All codes including but not limited to: 43644-43645, 43770-43774, 43842-43848, 43886-43888, S2083
<b>Behavioral Health</b> a. Acute inpatient	<b>a. Notification required within 24 hours of admission for all providers, including PHS.</b>	a. All codes
b. Partial hospitalization, Residential Treatment, Substance Abuse Rehabilitative Treatment, Electroconvulsive Therapy	b. Benefit Certification required prior to services being rendered.	b. All codes
c. Select outpatient services	c. Benefit Certification required prior to services being rendered.	c. 90870, 90882, 90885, 90887, 90889, 90899
d. ABA-Autism services (Primary diagnosis) only	d. Benefit Certification required prior to services being rendered.	d. 90808
<b>Detoxification Inpatient</b> (Acute) requiring medical intervention (Alcohol or substance abuse) a. Detoxification inpatient (acute) on Behavioral Unit	Contact PHP Health Services Care Coordination Department  a. Contact PHP Behavioral Health. For Salud members contact OptumHealth New Mexico	All codes

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<b>Durable Medical Equipment (DME)</b> <ul style="list-style-type: none"> <li>• *Upgraded or deluxe DME</li> <li>• Duplicate DME</li> <li>• Custom/specialty wheelchairs</li> <li>• Specialty rehab equipment</li> <li>• Specialty beds</li> <li>• Augmentative Speech Device</li> <li>• Neuromuscular stimulators</li> <li>• Four-wheeled walkers with seat/brakes</li> <li>• Continuous glucose monitoring</li> <li>• Helmet for plagiocephaly</li> <li>• Unlisted DME</li> </ul>	<b>Applies to Vendors and Physicians</b>  Capitated items do not require Benefit Certification  <b>PHP follows CMS Cigna DME MAC Guidelines/PHP Medical Policies</b>	E0194, E0300-E0304, E0731-E0745, E0764-E0765, E0950, E1229-E1239, E2500-E2599, E2601-E2621, G0249, K0005-K0108       S1030-S1031, A9276-A9278 S1040 E1399
<b>Drugs/Pharmacy</b> a. Pharmacy          b. Drugs which require pharmacy exception when provided and administered in the office or outpatient.	a. See PHP Formulary website for medications requiring Pharmacy Exception <a href="http://www.phs.org/phs/program/s/pharmacy/formulary/index.htm">http://www.phs.org/phs/program/s/pharmacy/formulary/index.htm</a>  b. Specialty medications including but not limited to: See code section	Authorization requirements related to Pharmaceuticals can be accessed at: <a href="http://www.phs.org/PHS/programs/pharmacy/index.htm">http://www.phs.org/PHS/programs/pharmacy/index.htm</a>  <ul style="list-style-type: none"> <li>• Choose the product formulary</li> <li>• Scroll down to Specialty Pharmaceutical List</li> </ul> Or go to <ul style="list-style-type: none"> <li>• <a href="http://www.phs.org">www.phs.org</a></li> <li>• Select “Health Plans”</li> <li>• Select “Pharmacy”</li> <li>• Select Product</li> <li>• Scroll down to Specialty Pharmaceutical List</li> </ul> Or contact the Pharmacy Department at 1-888-923-5757, Option 3.
<b>Home Health Care Services</b>          a. Presbyterian Home Health Care (PHHC)	<b>Online Request:</b> <a href="https://ds.phs.org/preslogin/index.jsp">https://ds.phs.org/preslogin/index.jsp</a>  Contact Presbyterian Statewide Network (505) 559-1151 or 1-877-606-1151  a. Benefit Certification is not required	All codes

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<b>Hospice (Outpatient)</b>	Senior Care members receive hospice services through Original Medicare	All codes
<b>Inpatient Admissions</b> a. Acute care (medical/surgical)	<b>a. Notification required within 24 hours of admission for all facilities.</b>	All codes
b. Hospice	b. Senior Care members receive hospice services through Original Medicare	All codes
c. Observation stays greater than 24 hours.		All codes
<b>d. Psychiatric Admission</b>	<b>d. Contact PHP Behavioral Health</b>  <b>For Salud members contact OptumHealth New Mexico</b>	All codes
e. Rehabilitation Admission Skilled Nursing Facilities Long Term Acute Care, at non-PHS facilities		All codes
<b>Investigational/New Technology Experimental Services</b>  <b>Clinical Cancer Trials</b>	Example: Services not covered by CMS, non-FDA approved.  Provider should notify PHP of Clinical Cancer Trial, MPM 3.6.	All codes
<b>Orthotics</b> Custom fabricated orthotics  <b>Custom Fabricated Ankle-Foot Orthosis (AFO)</b>	Capitated items: Do not require Benefit Certification.  <b>PHP follows CMS Cigna DME MAC Guidelines/PHP Medical Policy Manual, MPM 4.6.</b>  <i>Benefit Certification required for Custom Ankle-Foot Orthosis (AFO) 9 years and greater.</i>	L0112, S1040, L0452, L0480-L0486, L0622, L0624, L0629, L0632, L0634, L0636, L0638, L0640, L1630, L1640, L1680, L1685, L1700-L1755, L1834, L1840, L1844, L1846, L1860  <i>L1900, L1904, L1907, L1920, L1940-L1950, L1960-L1970, L1980-L2034, L2036-L2038, L2106-L2108, L2126-L2128, L2232, L2320-L2330, L2387, L2755, L2800</i>
<b>Prosthetics</b> Myoelectric prosthetics Microprocessor Knee	<b>PHP follows CMS Cigna DME MAC Guidelines/PHP Medical Policy Manual, MPM 4.6.</b>	L5848, L5856-L5858 L6881-L7499

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<b>Surgical/Diagnostic Procedures</b>	In addition, includes any procedures that might normally be considered cosmetic and may not be on the list. These are not covered benefits.	
Arthroereisis, subtalar	MPM 19.6	S2117
Artificial Disc Replacement Cervical *Lumbar	MPM 1.3	22856
Autologous Chondrocyte Implantation (Carticel Transplant)	MPM3.2	S2112, 27412, J7330
Blepharoplasty/Ptosis Surgery	MPM 2.7	15820-15823, 67900-67909
Breast repair and reconstruction		19316-19396
Cosmetic surgeries, including liposuction	MPM 18.5	15775-15793, 15824-15839, 15876-15879
Category III codes		0016T-0158T, 0160T-0187T
*Decompression intervertebral disc, any method		62287
*IDET	MPM 9.2	
*Nucleoplasty	MPM 14.2	
Echosclerotherapy	MPM 22.1	S2202
Genetic Testing	MPM 7.1	S3818-S3834, S3854
*Genioplasty		21120-21127
Gynecomastia	MPM 7.0	19300
Hyperbaric oxygen therapy	MPM 8.6	99183, A4575
Kyphoplasty, Vertebroplasty	MPM 22.2	S2360-S2361, 22520-22525
Magnetoencephalography (MEG)	MPM 13.1	95965-95967, 0038 (APC), 0209 (APC)
Meniscal transplant	MPM 13.3	29868
Mobile Cardiac Outpatient Telemetry (MCOT)	MPM 13.2	S0345-S0347, 93268-93272, 93799, 93228-93229
*Orthotripsy, ECSWT		0019T, 0101T-0102T, 28890
Panniculectomy (Abd)	*15847 MPM 16.5	15830, 15847
Proton Beam Irradiation	MPM 16.14	77520-77525, 0664 (APC), 0667 (APC)
*Rhinophyma excision		30120
Rhinoplasty	MPM 18.5	30400-30462
Sclerotherapy	MPM 22.1	36468-36471, S2202
Transplants		Refer to Transplant Services
<b>Unlisted codes</b>	<b>If using an unlisted code for service or item on this guide, a Benefit Certification is required.</b>	<b>Unlisted codes</b>
Uvulopharyngoplasty (UPPP)		42145
Vein ablation	MPM 22.1	36475-36479
Vein ligation and stripping	MPM 22.1	37700-37785
Virtual colonoscopy	MPM 22.0	0066T-0067T
Wireless capsule endoscopy	MPM 24.0	91110, 91111

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<b>Transplant Services</b> <b>All Transplants such as, but not limited to:</b>	Specific contracted transplant centers as determined by PHP must be used for transplant surgeries.	All codes including but not limited to:
Bone marrow/stem cell transplant Allogeneic, Autologous	MPM 20.3	38204-38206, 38230-38242, S2150
Heart	MPM 20.6	33940-33945, S2152
Heart and lung	MPM 20.6	33930-33935
Kidney	MPM 20.6	50300-50380
Lung and lobar lung	MPM 20.6	32850-32856, S2060-S2061
Liver	MPM 20.6	47133-47147, S2152
Pancreas islet cell	MPM 20.6	S2102
Pancreas and kidney	MPM 20.6	48160, 48550-48554, S2065
Procurement, transportation		S2152
Small bowel, small bowel/liver	MPM 20.6	44132-44136, 44715-44721, S2053-S2055