



Health Plan
P.O. Box 27489
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(505) 923-5700
www.phs.org

February 1, 2008

Subject: 2008 HEDIS Medical Record Data Collection

Dear Practitioner and Office Staff:

Presbyterian Health Plan, Inc. (Presbyterian) is committed to improving the health of individuals, families and communities. I am writing to ask for help with obtaining medical record information to measure selected aspects of preventive services and disease management. The medical record information will be used to prepare the 2008 Healthcare Effectiveness Data Information Set (HEDIS®) report. HEDIS® is a nationally recognized and standardized report that relies on medical claims data and medical record information to achieve accurate, comparable, and meaningful results. The health plan has access to claims data, but we still need help from our provider network to obtain the required medical record information. The 2008 HEDIS® sample of clinical measures requiring medical record information is listed on the reverse side of this letter.

All practitioners are receiving this letter as notification of HEDIS® reporting, however your members may or may not be selected as part of the final random sample used for HEDIS® reporting. **If medical record information is needed for health plan members under your care, your office or facility will be contacted directly to verify that the record(s) exists and to make arrangements for obtaining the necessary information.** Based on the volume of medical record information needed from each practice site or facility, arrangements for data collection may include on-site chart reviews or requests for information by facsimile or mail. Presbyterian appreciates your assistance and cooperation in meeting requested timelines for providing medical record information.

Presbyterian is contracting with MedAssurant, LLC to coordinate HEDIS data collection on its behalf. MedAssurant is a Business Associate of Presbyterian and the same organization that performs on-site credentialing reviews for the health plan. As a Business Associate of Presbyterian, MedAssurant and its staff are contractually bound to preserve the confidentiality of the Protected Health Information (PHI) obtained from medical records of health plan members, in accordance with the privacy regulation of the Health Insurance Portability and Accountability Act (HIPAA).

If you have questions or concerns about the HEDIS® medical record data collection process, please contact me by telephone or e-mail. For general information about HEDIS®, you may refer to the NCQA website at <http://www.ncqa.org> or the *PHP Quality Improvement Program* section of the *Provider Manual* at http://www.phs.org/resources/documents/provider_manual.pdf.

Thank you for the excellent care you provide to our members and for partnering with us to improve the health of individuals, families and communities.

Sincerely,

A handwritten signature in black ink that reads "Susan Sotak".

Susan Sotak, BSN MPM CPHQ
NCQA Coordinator
Presbyterian Health Plan, Inc.
(505) 923-5769
[PPC010806]

Presbyterian serves to improve the health of individuals, families and communities.

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Presbyterian Health Plan, Inc.
HEDIS® 2008
Medical Record Data Collection

The HEDIS® 2008 report includes the following performance measures that rely on medical record information. (Reference: *NCQA 2008 HEDIS® Technical Specifications, Volume 2.*)

- ❑ **Childhood Immunization**
- ❑ **Lead Screening in Children**
- ❑ **Cervical Cancer Screening**
- ❑ **Colorectal Cancer Screening**
- ❑ **Controlling High Blood Pressure**
- ❑ **Cholesterol Management For Patients with Cardiovascular Conditions**
- ❑ **Comprehensive Diabetes Care**
- ❑ **Frequency of Ongoing Prenatal Care**
- ❑ **Prenatal and Post-Partum Care**
- ❑ **Well Child Visits in the First 15 Months of Life**
- ❑ **Well Child Visits in the 3rd 4th 5th and 6th Years of Life**
- ❑ **Adolescent Well Care Visits**

HEDIS® (Healthcare Effectiveness Data and Information Set) is a registered trademark of the National Committee for Quality Assurance (NCQA). <http://www.ncqa.org>