



**Bill Richardson**  
*Governor*



**Pamela S. Hyde, J.D.**  
Human Services Department Secretary  
**Cindy Padilla**  
Aging & Long-Term Services Department Secretary

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February 20, 2008

Dear New Mexico Medicaid Provider:

You are receiving this letter because you have been identified as a provider who serves elderly and/or disabled New Mexico Medicaid clients. The Medicaid programs that serve this population will change beginning July 1, 2008. The Human Services Department (HSD) and the Aging and Long Term Services Department (ALTSD) want to share important information with you regarding the new Coordinated Long Term Services (CLTS) program. Please read the following information carefully.

CLTS will improve access and coordination and will provide all necessary acute and long-term health and support services to New Mexico's disabled and elderly populations. New Mexico Medicaid clients who are enrolled in the CLTS program will receive all of their long term services and acute, physical health services through the CLTS program as administered by Evercare and AMERIGROUP. Since the two organizations will be coordinating care for their members, long term services providers will need to be associated with these groups in order to be reimbursed for the valuable services they provide.

HSD and ALTSD understand that you may have questions about CLTS, therefore, HSD and ALTSD will be holding informational meetings about CLTS statewide starting in late February. The morning sessions will discuss the CLTS program in general. Topics will include the phase-in by region and the Medicaid populations that will be affected by CLTS. In the afternoon, AMERIGROUP and Evercare will present general information about their contracting and credentialing processes and will answer general provider questions concerning these processes. Please see the meeting schedule below and make plans to attend.

**Santa Fe, Friday, February 29, 8:30 a.m. to 5:00 p.m.:** PERA Building, Apodaca Room, 1120 Paseo de Peralta, Santa Fe, NM

**Farmington, Tuesday March 4, 8:30 a.m. to 5:00 p.m.:** San Juan College, Rm: 9010 4601 College Blvd., Farmington, NM

**Gallup, Monday March 10, 8:30 a.m. to 5:00 p.m.:** UNM- Gallup, 200 College Rd, Gallup, NM

**Las Cruces, Friday March 14, 8:30 to 5:00 p.m.:** Mesilla Park Recreation Center, 304 W. Bell Ave., Mesilla Park, NM

**Roswell, Wednesday March 12, 8:30 a.m. to 5:00 p.m.:** ENMU-Roswell Occupational Technology Building, 20 W. Mathis St, Roswell, NM

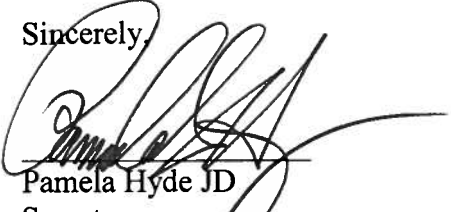
**Albuquerque, Thursday March 6,(note different time) 9:30 a.m. to 6:00 p.m. OR Friday March 28 8:30 a.m. to 5:00 p.m.:** Presbyterian Hospital, Savage Auditorium, 1100 Central Ave SE, Albuquerque, NM

More specific provider training sessions will be scheduled by region not long after the general information sessions. Please watch for announcements of these trainings.

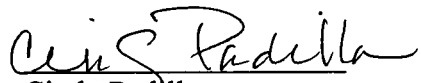
HSD and ALTSD want to answer all of your questions about CLTS. We will be updating information on HSD's website at the following address:  
<http://www.hsd.state.nm.us/mad/medpublicinfo.html>. Also, we have created an email address where you can send your CLTS questions. HSD and ALTSD will then have answers to your questions at the general information sessions. The email address to submit questions is: [CLTSquestions.HSD@state.nm.us](mailto:CLTSquestions.HSD@state.nm.us)

Thank you for your continued cooperation and participation in the development of the CLTS program. HSD and ALTSD staff looks forward to meeting with you in the upcoming months and working together to make the CLTS program a success.

Sincerely,



Pamela Hyde JD  
Secretary  
Human Services Department



Cindy Padilla  
Secretary  
Aging and Long Term Services Department