

What if your drug isn't on the formulary?

A “formulary” is a list of drugs that are covered by your plan. If your drug isn't listed on your copy of our formulary, you may contact Member Services to be sure it isn't covered.

How do I ask for a Pharmacy Exception?

If Member Services confirms that we don't cover your drug, you have two options:

- 1) You may ask your doctor if you can switch to another drug that is covered by us. If you would like to give your doctor a list of covered drugs that are used to treat similar medical conditions, visit our pharmacy Web page at <http://www.phs.org/phs/patients/resources/pharmacy/index.htm>.
- 2) You or your doctor may ask us to make an exception to cover your drug. You or your doctor can ask us to cover your drug or waive limits on your drug. To learn more about your plan's drug coverage or to initiate an exception request, please contact our Member Services at <http://www.phs.org/PHS/healthplans/info/contact/index.htm>