

March 30, 2009

Subject: Transition from LifeMasters to Presbyterian Healthy Solutions

Dear Practitioner:

Thank you for your continued partnership with Presbyterian Health Plan and Presbyterian Insurance Company, Inc. (Presbyterian). We are committed to keeping you informed about changes to Presbyterian healthcare initiatives.

This letter is to notify you of a program change that will affect you and your Presbyterian patients enrolled in the LifeMasters® Supported SelfCareSM, Inc (LifeMasters) disease management program for diabetes and coronary artery disease. The LifeMasters contract with Presbyterian expires on May 31, 2009, at which time LifeMasters will no longer accept referrals.

As of June 1, 2009, we will transition your Presbyterian patients currently enrolled in the LifeMasters program to the Presbyterian Healthy Solutions Program for disease management services. The program is designed to meet the growing demand for an integrated program that addresses all the healthcare needs of a member as well as the specific disease state identified. Through the Presbyterian Healthy Solutions Program, we will offer members this type of comprehensive disease management service to support your efforts to improve the health of these individuals.

We will work closely with each of our members enrolled in the LifeMasters program to ensure that there is no interruption in care. In addition, we will inform you of any care plans established with these members so that you can follow-up as you see appropriate.

If you have any questions, please feel free to contact Jean Calhoun, RN, MSN, Director of Health Services, by e-mail at jcalhoun@phs.org. You may also call (505) 923-6718 or toll-free at 1-800-841-9705, Monday through Friday, from 8:00 a.m. to 5:00 pm.

As always, thank your for partnering with Presbyterian to improve the health of individuals, families, and communities.

Sincerely,



Chuck Baumgart, MD
Senior Medical Director
Presbyterian Health Plan
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