

May 7, 2009

Dear Healthcare Practitioner and Office Staff Members:

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are dedicated to ensuring that our practitioner and provider network have the information they need for correct claims submission and payment. This letter is to notify you that you may now electronically report lab results, specifically A1C, when submitted with the CPT code 83036 – Hemoglobin; glycated, A1C.

We are requesting the reporting of the actual results of A1C tests so that we will have an accurate assessment of the degree of control of the Presbyterian member's blood glucose. This will help us in developing and maintaining diabetes related Quality Improvement Programs.

Below are instructions for you to provide software vendors in order for them to configure your electronic claims submission software. This information will tell your software vendor where to report the test results in order for our claims payment system to accept them.

When submitting the results for the A1C test, please follow these guidelines.	<p><i>For all claims:</i></p> <ul style="list-style-type: none">• The test result should be three digits with no decimal point, and if the value is less than 10, a leading zero. For example, a test result of 5.8 will be 058 in the file.• Presbyterian Health Plan will edit for valid values between 3.0 and 20.0 (030 and 200). If the result is not within this range, the test will be considered invalid. <p><i>For UB92 Claims, the test date is:</i></p> <ul style="list-style-type: none">• The “service” date (form locator 45, SERV. DATE); or• The “from” date (form locator 6, STATEMENT COVERS PERIOD), if the service date is not entered.
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837 Professional Format	<p>In the 2400 loop:</p> <ul style="list-style-type: none">• Enter the code qualifier of ADD in the NTE01 segment.• Enter the A1C data in the NTE02 segment using the following format: A1C nnn ccyyymmdd - nnn is the test result and ccyyymmdd is the date of the test. <p>Example: A1C 055 20041028</p>
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[PPC050901]

Presbyterian serves to improve the health of individuals, families, and communities.

For UB-04 Paper Claims:

	42 REV. CD.	43 DESCRIPTION	44 HCPCS / RATES	45
1	0324		71010	
2	0300		83036	
3		A1C 055		
4				

Presbyterian wants to ensure that you have the information you need to submit claims that can be paid promptly. Should you have any questions, please contact your Provider Services Coordinator or myself and we will be happy to assist you. We are available Monday through Friday from 8:00 a.m. to 5:00 p.m.

We appreciate your commitment to providing excellent care and service to our members. As always, thank you for partnering with us to improve the health of individuals, families, and communities.

Sincerely,



Steve Tafoya,
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Provider Services
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