

**Presbyterian Health Plan
Presbyterian Insurance Company, Inc.
“Dedicated” Provider Numbers
1-888-923-5757 or 1-505-923-5757**

MENU OPTIONS

1

Member Eligibility, Co-payments,
Deductibles and Primary Care Practitioner
Verification

2
abc

Provider CARE Unit: Claims Research/
Adjustments, Benefit Information

3
def

Pharmacy Services: Pharmacy Exception
Requests, Benefits

4
ghi

Health Services: Benefit Certifications
Requests, Utilization Review, Case
Management

5
jkl

Behavioral Health: Benefit Certifications Requests, Utilization
Review, Case Management

7
pqrs

Claims Mailing Addresses: (new claims, claim re-submissions
and corrected claims)
Presbyterian Health Plan
P.O. Box 27489
Albuquerque, NM 87125-7489

Repeats Options



**Pres Online will
provide you with
online access to
these services at
www.phs.org.**